![splashtop®]

Splashtop Enterprise

The all-in-one remote access, support, and management solution.

With our secure remote access, enable employees and IT to remotely work and support from anywhere, and on any device. Maximize your team's productivity and upgrade IT support with advanced performance, security, and service desk workflows.

Key features and benefits

- **High Performance** – High frame rate of 4K streaming up to 60fps and iMac Pro Retina 5K streaming along with 4:4:4 color mode, and high fidelity audio enables an immersive remote experience that mirrors an in-person desktop.
- **Secure Connections** – Secure infrastructure, intrusion protection, SSL/AES 256- bit encryption. Compliant with ISO 27001, GDPR, SOC 2, and supports HIPAA, FERPA, PCI, and other industry compliances.
- **Advanced Security Features** – Integrate with your Single Sign-On identity provider for easy deployment and centralized authentication. Get granular, role-based, and group-based access control for secure access management.
- **Broad Device Support** – Remote into your Mac, Windows or Linux computer from any Mac, Windows, iOS, Android, or Chromebook device.
- **Unattended Android/ Rugged IoT Support** – Splashtop Enterprise provides remote access and remote support to any Android device from any computer or mobile device even without an end-user present. Android devices include smart phones, tablets, POS devices, kiosks, set top boxes and more.
- **Multi-Monitor Support** – Remote into multiple monitors connected to your workstations.
- **Scheduled Access** – Schedule times for when users can remotely access computers.
- **In-session Features** – Users can transfer files, chat, record session, and more.
- **Microphone Passthrough** – Users can transmit input via local microphone to the remote computer as the microphone input.
- **USB Device Redirection** – Redirect a USB device (smart card reader, security key, stylus/HID device, or printer) on your local computer to the remote computer.
- **Open API's** – Automate workflows and seamlessly integrate Splashtop into existing applications for smoother IT operations.

Additional features available on request

- **IP Restriction** - Restrict access based on user IP.
- **SIEM Integration** - Export log data to an SIEM system to retrieve and analyze.
- **Splashtop Connector** - Securely bridge remote connections to computers and servers without using VPN or installing any remote access agent.

Who benefits?

- Business professionals can increase their work flexibility and productivity with advanced remote access.
- Technicians can deliver superior IT support experiences with easy and powerful service desk workflows.
- IT and MSP teams can enable end user remote access, monitor, and manage endpoints, and provide service desk support from a centralized console.

Use customized controls for 3D CAD/CAM on iPad

Remote support, endpoint monitoring & management features (available in technician licenses)

- **Unattended and Attended Remote Support** – Unattended, anytime remote access to managed devices. Quick, on-demand access to Windows, Mac, Chromebook, iOS, Android with a 9-digit SOS access code. Easily customize your own SOS app. Initiate a voice call to the end-user during the remote session.
- **Endpoint Management** - Remotely monitor, manage, and secure endpoints from a central dashboard. Execute diagnostic actions in the background, trigger actions to run automatically, configure alerts on hardware and software changes, schedule commands to run on multiple endpoints simultaneously, deploy and manage AV, view inventory details, and more.
- **Service Desk** - Efficient on-demand support experience through technician grouping, service channels, instant session invite links, user-initiated support requests via SOS Call and webform widgets, session routing, multi-technician collaboration, granular privilege management, and more.
- **Integration with Ticketing and ITSM** – Splashtop Enterprise integrates with leading PSA ticketing and ITSM solutions providing easy access to starting a remote session. Session details are automatically logged in the ticket.
- **Splashtop AR** – Connect to off-site locations and resolve issues live with camera sharing and AR annotations. (Available as an add-on).

Pricing

Splashtop Enterprise is licensed per end-user for remote access and per concurrent technician for remote support use (includes additional remote support features). Both user types can be combined in a single instance. Annual and multi-year subscriptions are available.

Education licensing options include concurrent student licensing for school computer lab access, end-user licensing for faculty and staff, and concurrent technician licensing for IT and Support.

Contact us for pricing. **Save 50%** or more when compared to other enterprise-level remote access and remote support solutions.

To learn more, try for free and purchase...

splashtop.com/enterprise

(On-premise solution available as well)
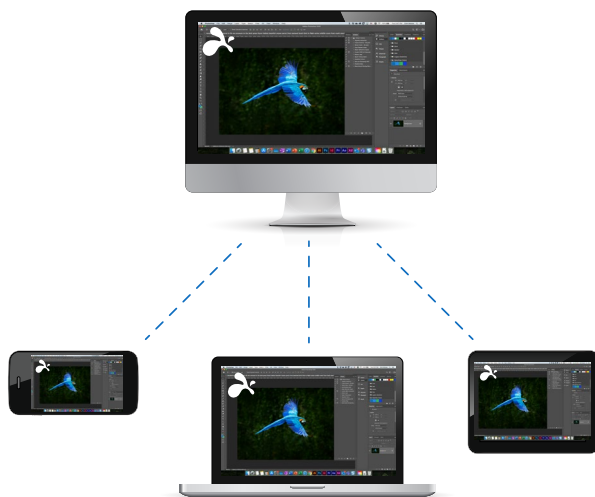
Fast and secure remote access to applications, files and data from any device.